

Knowledge Base

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Classroom - Supported Operating System, Browsers, Java versions and System Requirements for Wimba Classroom

Below, please find the supported Operating Systems, supported Internet Browsers, and recommended system specifications for using the Wimba Classroom.

Student Requirements

- 512MB (1 GB or higher recommended)
- Internet access at 56k or above *** (broadband recommended)
- Soundcard w/ mic and speakers

Instructor Requirements

- 1 GB or higher recommended
- Broadband Internet access ***
- Internet access broadband connection ***
- Soundcard w/ mic and speakers

Wimba recommends using headsets (such as Plantronics DSP 500) instead of external speakers or microphones, particularly built-in microphones of laptops

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Wimba Classroom Supported Operating Systems, Java & Browsers *				
OS		Browser		Java (JRE)
		Supported	Unsupported	
Win 7**** Win Vista Win XP	Internet Explorer	7.0 - 8.0	AOL, Opera, Chrome, Safari	Java v.6+ (1.6) XP/Vista/Win7
	Firefox	3.0, 3.6		
	Other			
OS		Browser Supported	Unsupported	Java (JRE)
Mac OSX 10.6 10.5	Safari	3.0, 4.0**	AOL, Opera, Chrome, IE	5 + (1.5) 6+ (1.6)
	Firefox	3.0, 3.6		
	Other			

* Browsers listed in the Supported section are recommended browsers for use with the Wimba Classroom. Browsers that are not listed have not been tested fully and therefore may or may not work with the Wimba Classroom.

** Safari 4.0 is only supported for use with Wimba Classroom on Mac OS 10.5+.

*** Internet connection: Wimba recommends a stable broadband connection. Those connecting over wireless broadband and satellite connections may experience poor connection quality due to poor signals. Those connecting over dialup connections should be able to hear audio but may have difficulty displaying media rich content.

*** Windows 7 only support java version 6 (We have found that some computers shipped with Windows 7 are also shipped with an incompatible version of java version 5. Users running Windows 7 may need to remove the older java 5 installed version and install the more recent Java 6 version).

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